

IT Technician/IT Support Specialist

Bascom Communications was started in 1906 by rural residents that were neglected to be served by the large national companies and didn't want left behind. We have persevered for 115 years by looking out for each other and our local community. We are industry and local leaders in technology and have managed to expand our state-of-the-art networks while being true to our cooperative roots. We refuse to go away. This is our home and we protect it and go the extra mile to support our customers, family, neighbors, and friends. We have made a commitment to keep expanding to those that need it. To continue to fulfill that commitment we are in need of some more help. We are currently looking for someone to fill a position in our IT department as part of our excellent team. If you have the ambition to take over the world, motivation to lead, stubbornness to demand more, flexibility to handle an ever changing environment, and the wherewithal to not take yourself too seriously and have fun, we have an exciting opportunity for you earning a competitive wage with some of the best benefits around!

You should be able to concentrate on performing your tasks and commit to safety rules with consideration to aesthetics. Though there are many IT aspects of the job, it is not a traditional desk only job. You may be in the field as needed, which gives you a change of pace and scenery. If you're interested in doing tough but very important work, we'd like to meet you.

Responsibilities

- Maintenance, installation, and support of business and residential IT services – remote and on-site
- Configuration, monitoring, and support of the following internal and external systems:
 - Servers – Storage and Virtualized
 - Routing and switching hardware
 - Firewalls
 - Data backups
 - Computer and office equipment
 - Element management systems
 - Voice switch
 - Wireless access points and backhaul
- Use of power tools
- Will be required to participate in the on call rotation and as needed for emergencies
- Other duties as assigned

Requirements

- Ability to meet the physical demands of the job (sitting or standing for long periods of time, up/down, climbing ladders, etc.)
- Willingness to learn
- Good hand-eye coordination
- Familiarity with power tools and their use
- Must have valid driver's license and be insurable

- Must be able to pass drug screen
- Communication and teamwork skills
- Commitment to safety rules

Additional consideration for

- Knowledge or certification of Cisco
- RF Knowledge
- Linux and VM
- HTML and web coding

Salary

- Bonus Eligible
- On Call Stipend
- Full Suite of Benefits
- Pay Range for this position is commensurate to experience and skills. Education and certifications will also be considered.

Please submit a resume and salary requirements to jobs@bascomtelephone.com