



LOBBY IS CLOSED

We apologize for the inconvenience.

At Bascom Communications, the health and well-being of our team, customers, and community is of utmost importance. We understand the concern and uncertainty you may be experiencing due to COVID-19 and we are committed to being responsive as the situation evolves daily.

As of today, March 19th, 2020, our office lobby will be closed to the public until further notice.

We will still be running at full staff to maintain all service standards and install service, make repairs, and troubleshoot any issues. We will accommodate our customers that need to pick up/drop off equipment, but please call first or use the drive-thru window. Please use the night drop, drive-thru, or pay online as alternatives to coming into the office.

Again, we ask that customers practice their own social responsibility by letting us know if you or anyone in the premise is not feeling well or have been in close contact with someone sick and working with us to reschedule. Our technicians will be taking extra measures to ensure the safety of everyone. We will be making every attempt to distance our interactions at customer homes and businesses by trying not to enter the premises unless needed to help curb possible carrier transmission. We do this for your protection along with the protection of our team, and the interactions we make with many others in our community that could be especially vulnerable.

We appreciate your understanding. We are still here for you!

If you have any questions, please call our office at 419-937-2222.